

MANAGED INFRASTRUCTURE AND CLOUD SERVICES



In a constantly evolving industry, with varying customer needs, managed infrastructure and cloud services need to be scalable, adaptable and designed around you.

Cloud-based software is more common than ever before and has a clear place on the discussion table when deciding what route is best for you. That said, on-premise and data centre environments are equal contenders in terms of options – The key is working through what is best for your business. The good news is – we are not biased towards a particular route and can provide whatever option you need.

The time we spend getting to know you and your business is invaluable. It ensures we develop infrastructure solutions based on industry-leading technology which will help your business to grow. Instead of an approximate fit, your data will be in the right environment with the correct level of protection and the reassurance of an expertly managed service.



Managed Infrastructure and Cloud Services



Urban Managed Infrastructure Services



Today, there are various options for housing your IT infrastructure. It may be within your own environment, in a single data centre or across multiple sites. Whatever the location, however complex the configuration, your IT infrastructure needs to be continually optimised and managed if it is to serve your business correctly. This is where we come in. Our solution-specific engineers can take over the management of existing infrastructure or design and implement a new one that's right for you. Importantly, we'll manage it thereafter to ensure it's performing at its optimum level and remains secure and reliable.

We'll be happy to take you through all the options, explain all the pros and cons, and detail how our management processes would work best for you. To give you a flavour, the following are typical solutions we've implemented and are managing now.

Choose from our extensive and customisable portfolio to maintain control of your IT environment.

On-Premise Servers and Services

Physical Servers: We can help specify, source, install and manage any number of physical servers. These could have various functions including security and connectivity. For example, a server could be dedicated to databases, another to web services, a third to authentication, all supported and managed according to your needs.

Hybrid Servers: Where cloud services fit alongside your existing physical infrastructure, we can combine on-premise server technology with products such as OneDrive which can sync with Sharepoint and we can link Active Directory users to the power of Azure AD for Microsoft Office 365 users. Hybrid options will be developed in line with your operation and managed by our experts thereafter.

Servers and Services

Dedicated Servers: Our highly qualified team has all the industry certifications and experience required to develop an IT architecture that works for your business, handles all the peaks and troughs of demand and enhances the performance of your systems.

Private Cloud: Where security and privacy are paramount, we can design and implement a single-tenant model whereby you enjoy the benefits of the public cloud without compromising your levels of control.

Virtualization

Microsoft Hyper-V: We utilise expertise in platforms like Microsoft's Hyper-V® to deliver virtualisation at a great price. Keeping data safe is critical, and that's why we offer the reassurance of backup solutions which are second to none. For the ultimate peace of mind, there's an added option of storage in a secondary data location. What's more, the architecture is designed specifically for your business and managed by our experts.

VMware: Enjoy the power of VMware® and vSphere® and benefit from working with an extra layer of software in your infrastructure which helps to manage your resources and storage and ensures the smooth running of your applications.

Managed Infrastructure and Cloud Services



Cloud Services

Hosted either in the public or private sphere, cloud-based solutions can be tailored to your specific needs. We'll use our expertise to ensure all the services you require are included, using the very best software to facilitate your email, file sharing and storage and authentication needs.

Databases

Often a neglected area of IT infrastructure, database management can be critical to your business success and continuity. Our managed database services are designed to fit your needs. We can include maintenance plans, storage procedures, customer queries/code, indexing, database performance and more – it's a truly bespoke service.

Networking

A business without an effective network will always struggle to reach its full potential but our approach covers all the essentials. We'll scale networks to suit your volumes and build in robust protection against attacks.

Network infrastructure: Our attention to detail is second to none. When we design and implement any managed IT infrastructure, we are always looking at the bigger picture. Networks are expertly designed ensuring all the security protocols are built in, reducing your risk and enhancing the performance of all your IT resources.

Firewalls: Our firewall options are amongst the very best. Your network will be protected by the top manufacturers in the industry and our managed service will ensure your protection is always monitored and always defending your systems.

Custom Switches: If you're ready to work in the cloud we can upgrade your network switches and ensure its configured to your exact needs.

SSL Certs: More and more people are aware of the importance of SSL certification which confirms your commitment to data protection, encryption and secure transmission. Our experts will work with you on this crucial step.

Storage Products and Services

Storage Area Network (SAN): Take your storage data off the user network and enjoy improved performance where each server can independently access the shared storage. We can offer various configurations including block-based or file-level options.

Network Attached Storage (NAS): Our expertise with network attached storage solutions will ensure your operation can handle any amount of data storage, support file sharing and benefit from the scalability offered by virtualisation.

Managed Backup: Your data is invaluable and any failure in your backup processes can leave you exposed. Our managed backup service is affordable and designed to ensure you're never at risk of losing data.

Disaster Recovery: Although we'd all like to think we won't get hit by disaster, even a small scale incident can have lasting repercussions on your business. Our disaster recovery solutions are robust, practical and proven to deliver if there's a crisis.

Connectivity

Balancing today's requirements for connectivity, high quality data transmission, reliability and scalability can be a challenge, but our experience with cost-effective solutions from leading service providers makes the task simple.

Managed Infrastructure and Cloud Services



Our Managed Infrastructure will ensure your resources match your ambitions. It takes the weight off your shoulders – by managing your critical systems we free up your time, allowing you to utilise your skills in the best possible way to benefit your operation.

Urban Managed Cloud Services



When the power of advanced software combines with the resourcefulness of your people there are no limits. Working in the cloud boosts collaboration, speeds your processes and keeps your operation bang up to date, whatever your location, wherever you do business.

The transition to better ways of working is simple with Urban IT Solutions. Our Managed Cloud Services make everything straightforward and our expertise covers the leading cloud-based solutions. We'll help you pinpoint the right option for your business, and whatever software you choose, with our dedicated support, you'll be up-to-speed in no time.

Once you're established with your new software, you'll have all the advantages of robust cloud working:

- Access and share files from any location
- Allow flexible working in complete control
- Grow your team with software that supports their development, ingenuity and passion
- Enjoy the latest functionality and always be up to date
- Save money – cloud services are affordable and easy on the budget

In addition, you'll be **protected**.

The benefits of cloud protection

When your business relies on computers, a server breakdown can spell disaster. A hacker could cause mayhem, even a hiccup can turn into a problem that takes days or weeks to fix. If your data is managed in the cloud, you can relax. It's protected by incredible levels of security and encryption.

Moving to Managed Cloud Services is like taking the brakes off your business. **Make the move with Urban IT Solutions.**

Businesses across the world are leveraging the benefits of advanced cloud-based solutions. We're experts in Microsoft's Office 365, but we know that other solutions are available, and if alternatives suit your operation better, we'll gladly support your choice. In fact, we can add any cloud-based solution to the suite of services we offer and support. Just give us a call to talk about your needs.



Office 365

Working with a Managed IT Service Provider couldn't be easier.

With a huge range of services on offer, we help you to select an approach that works best for your business.

Packages

Choose the IT Support, System Monitoring & Maintenance, Infrastructure and Cloud Service package that works best for your business.



Bolt-ons

Take a look at our selection of bolt-on services which you can utilise now or whenever you are ready.



Ad-hoc

Rest-assured we can help with your IT compliance and other IT consultancy needs.



Telephony & Connectivity

We are experts in Telephony and Connectivity too.



Of course, if our packages don't quite work for you as they are, just talk to us. We're flexible and we'll get it sorted.



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